## B(0) F(1) (1) (1) F(1) Ricoh we've got your number!

The number for all your Support needs





## **Pre-Sales**

Every success starts with an idea, and NSi Pre-Sales Support turns ideas into plans. We'll be with you every step of the way to make sure you've got the winning solution for your customer.

- Product Information
- Customer needs assessment
- Demos/Webinars
- Pricing / quotes assistance

## Licensing

It's easy to activate Licenses, but if you need any help, NSi's Support team will be at the ready get your accounts up and running.

- Software Requirements
- Account activation
- Maintenance contract
- Registration

## **Post-Sales**

Post-Sales Support is here for you even after you've made the sale. Our certified technicians are available by phone or remote assistance to answer any technical questions.

- Installation & deployment
- 24/7 web-based customer support
- Software upgrades
- Feature enhancement request

